

# ARIS Newsletter



We  BPM

Welcome to the first edition of the new ARIS Newsletter to provide you with information about new ARIS features, events and other helpful content.

You are receiving this newsletter because you subscribed to receive ARIS product updates in your ARIS Community account.

For more detailed information on ARIS products, please contact [marketing@ariscommunity.com](mailto:marketing@ariscommunity.com).

In this issue, you'll find information on:

- ARIS 9.8 released!
- ARIS 9 facts & figures
- ARIS use cases: Customer Experience Management
- ARIS use cases: iGRC - Intelligent Governance, Risk & Compliance
- ARIS is now running in the cloud—start your free trial
- From process portal to a digital workplace, get there with ARIS Connect
- CeBIT review
- ARIS references
- ARIS events

Now enjoy and stay tuned for future issues!  
Your ARIS team

## ARIS 9.8 released!

ARIS 9.8 brings great new features to ARIS Cloud, ARIS Business Process Analysis and ARIS Governance, Risk and Compliance Management.

**ARIS Cloud** is available in three editions: the Basic and Advanced editions are available for the public cloud and the Enterprise edition is for the private cloud. The new version will be available soon and offers enhanced end-user features from ARIS Connect and ARIS Architect as well as improved communication capabilities. For more information please see: [ARIS 9.8 features overview fact sheet](#).

**ARIS Business Process Analysis** focuses on increased user adoption, higher effectiveness and BPMN™ enhancements.

Some highlights:

- ARIS Connect now supports enhanced modeling and reporting capabilities as well as more self-service configuration possibilities
- Analysis results can be re-used as an information source and to quickly update your ARIS models with contextual information
- BPMN modeling enhancements and extensions

- Enhanced use of governance workflows
- Configurable Microsoft® SharePoint® 2013 integration
- Documentation on ARIS Connect portal configuration

**ARIS Governance, Risk and Compliance Management** offers enhanced risk management capabilities. You can define your own qualitative assessment criteria with individual impact types and frequency intervals. This enables much more flexible use of risk heat maps.

For more information please see:  
[ARIS 9.8 features overview fact sheet](#)

The next ARIS release is planned for October 2015.

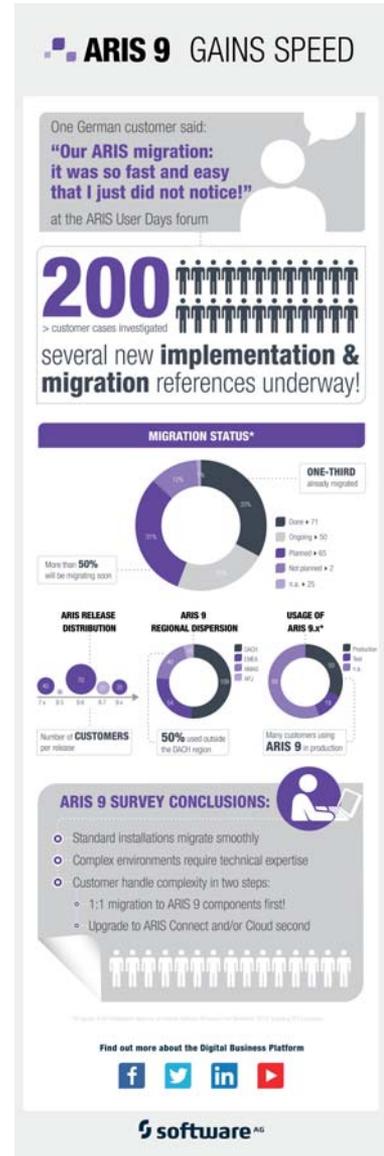
## ARIS 9 facts & figures

ARIS 9 is gaining momentum—more and more customers are turning to ARIS 9 as THE way to secure your ARIS investment.

To get more insights on how ARIS 9 is used and how its implementation is going, the ARIS team conducted a survey with more than 200 ARIS customers.

The results show the regional customer dispersion, the ARIS release distribution as well the ARIS migration state.

[See the results in detail.](#)



## ARIS use cases: Customer Experience Management

Every business will claim that they put customers first. However, many businesses still continue to build internally focused processes that fail to consider customer experience.

The degree to which business put their customers first can be seen by looking at their processes. The best organizations will take an 'outside in' approach; that is looking at how their customers want to interact and then building the processes around these interactions.

So in today's world a good process is no longer enough; it's the customer experience that the process delivers that really counts.

Find out more [here](#) or download the [white paper](#)

## ARIS use cases: iGRC - Intelligent Governance, Risk and Compliance

Let's face it. Implementing Governance, Risk and Compliance controls in the past was often a burden. Thankfully, those days are over. These days, the smart money is on iGRC to harness continuous, real-time business analytics.

iGRC leverages the processes that most businesses already have in place to manage business performance. In other words, iGRC piggybacks on continuous monitoring and real-time analysis that measure and forecast the state of the business and marketplace. So the same automated control mechanisms that business decision-makers use to identify emerging and impending risks, respond to new opportunities, and adapt to changing market conditions all apply to GRC. With these tools at your disposal, you can more easily steer your organization forward and:

- Have everyone on the same page with a single point of truth across all GRC functions
- Identify real-time control issues with automated alerting and remediation
- Accelerate reporting and rapid decision-making
- Improve and automate risk and control assurance
- Leverage your organization's BPM investments

Download our [Intelligent GRC white paper](#) and discover how you can shift gears from retrospective to predictive GRC.

## ARIS is now running in the cloud—start your free trial

ARIS Cloud is a full-scale Business Process Analysis-as-a-Service product built for collaborative process transparency and improvement projects. You can subscribe to ARIS Cloud to design, analyze, share and improve processes within minutes.

Why wait? Start today to make your business better, one process at a time. We're inviting you to try ARIS Cloud with a 30-day, risk-free, [no-cost trial!](#)

ARIS Cloud is available in three editions: Basic, Advanced and Enterprise, each providing you with the right features for your current project needs.

- ARIS Cloud Basic provides entry level, collaborative modeling for small-scale process improvement initiatives and is available as a public cloud deployment through Amazon Web Services
- ARIS Cloud Advanced includes full administration and configuration for collaborative process improvement. It also includes capabilities that allow users to adapt to corporate standards. This version is also only available as a public cloud deployment through Amazon Web Services
- ARIS Cloud Enterprise is a full-scale, BPA platform designed for enterprise-wide process improvement programs, analytics and governance. It is available in either a private cloud or public cloud deployment through Amazon Web Services

Visit [www.ariscloud.com](http://www.ariscloud.com) for a free 30-day trial license, white papers, tutorials and other assets.

## From process portal to a digital workplace, get there with ARIS Connect

How do you browse the Internet for getting the piece of information you are looking for? Well, a lot of people use Google®, making it a popular search engine. Simply type in your search keyword, browse through the results and find the information you're looking for. But how do you "browse" within your company? How do you find the information you need to get your job done? The answer: ARIS Connect.

ARIS gives companies a voice to describe how their business works. The ARIS repository is a common source of truth for the business—describing how business processes work, which documents are relevant to a certain workday task and which strategies are used to guide the business. With ARIS Connect, we introduced a very popular platform for anyone in the company, making it easy to get to business information. Searching for a process description? Type in and find it. Looking for co-workers to get a new project started? Search for them and invite them to your project workspace. Want to inform other about recent updates to a business policy? Post those updates so employees can simply "click" to access the new and updated information.

It's as easy as that. ARIS Connect helps you post and get to the information you need at the time you need it and lets co-workers collaborate. ARIS Connect can be the central hub for your work environment by adding additional resources from third-party applications as well. For example, you could even display the latest cafeteria menu in a widget. That's just one example of how ARIS Connect could be used to keep your business informed.

ARIS Connect is not meant to replace the popular ARIS Business Publisher. Our "new kid on the block" is meant to get you to the next stage: an integrated and embedded working environment that creates value beyond pure publishing of model graphics. As a matter of fact, ARIS models are more than just nice pictures. They are the "semantic glue" between all enterprise tasks. That is why ARIS Connect offers so many functions in one place: it's a process portal and a tool for collaboration, browser-based modeling, structured governance, document management and much more. Give it a try and shape the future of your digital workplace!

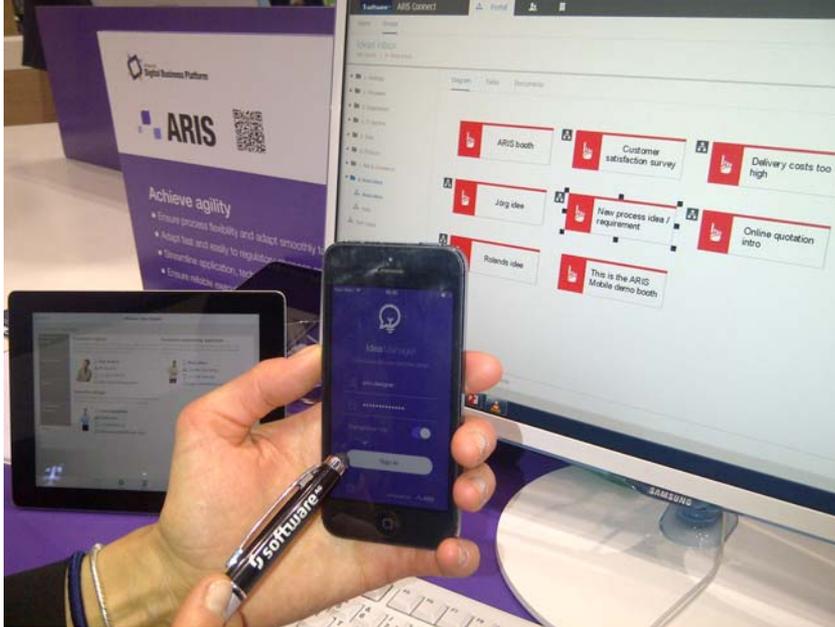
## CeBIT review

Like in previous years, Software AG's ARIS team spent a week in Hanover at beginning of March to present the latest ARIS highlights at the world's largest IT fair, CeBIT. At several busy booths, we demonstrated new ARIS BPA, ARIS GRC and ARIS Cloud features.

Besides our cloud products, one of the most popular highlights was our exclusive preview on the upcoming **ARIS Mobile**, an API for ARIS 9 to build apps for specific use cases on mobile devices. Many customers and partners enjoyed the preview on the API and the ARIS demo apps and gave us even more new ideas to enhance this upcoming product!

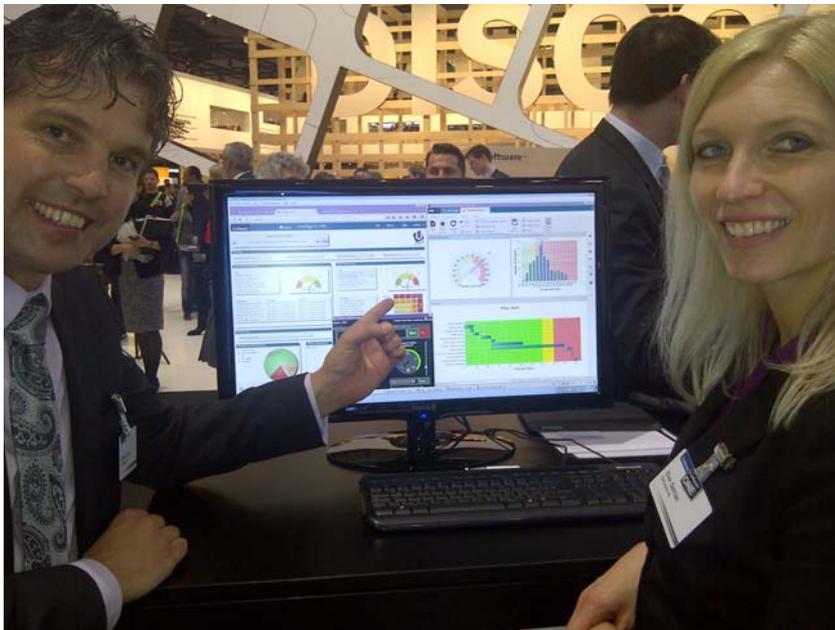
The ARIS Mobile PowerOn beta program is up and running now. Product launch is scheduled by the end of the year.

[Learn more](#)



Josèphe Blondaut from ARIS product marketing demos the first ARIS mobile app, the idea manager.

Another highlight was the demo of our new solution, intelligent GRC (iGRC). This solution combines leading products from our Digital Business Platform with the goal of improving overall business performance and bringing GRC management to the next maturity level.



Always up-to-date with intelligent GRC dashboards

## ARIS references

Find out how leading companies achieved impressive benefits with ARIS software. Read more about the successful projects of Coca-Cola, Diplomat, htw saar, REIFF, Rabobank and ATB Financial.

- [Leading Coca-Cola bottler transforms IT and meets complex business challenge](#)
- [ARIS enables Diplomat to realize SAP® solution roll out—on time and on budget](#)

- [htw saar teaches students how to accelerate digital transformation with the ARIS Education Package](#)
- [REIFF gets its IT on track with agile development and systematic integration](#)
- [Transparent processes lead to improved customer service and regulatory compliance at Rabobank](#)
- [ATB Financial improves processes and customer satisfaction with Software AG](#)

## Upcoming ARIS events

Come see us in Europe and the U.S.!

- [International User Groups Conferences](#), June 8-12, Rotterdam, The Netherlands
  - [Innovation World](#), Oct. 12-14, Las Vegas
- Early-bird registration has been extended until June 15. Want to share your project success with others? Join us as a speaker.

Software AG  
Uhlandstraße 12  
64297 Darmstadt  
Germany  
Tel.: +49-6151-92-0  
[www.softwareag.com](http://www.softwareag.com)



Contact us at [information@softwareag.com](mailto:information@softwareag.com)

Software AG helps organizations achieve their business objectives faster. The company's big data, integration and business process technologies enable customers to drive operational efficiency, modernize their systems and optimize processes for smarter decisions and better service. Building on over 40 years of customer-centric innovation, the company is ranked as a "leader" in fourteen market categories, fueled by core product families Adabas-Natural, Alfabet, Apama, ARIS, Terracotta and webMethods. Learn more at [www.SoftwareAG.com](http://www.SoftwareAG.com).

**Get There Faster**