

# ARIS NEWSLETTER



#7 | SEPTEMBER, 2017

Dear ARIS Community,

We hope you all had a good summer and found time to relax and recharge for the last months of the year! In this edition of the ARIS Newsletter, you'll find news about ARIS and the upcoming Service Release (SR) 2.

This October, we will host our first virtual product release conference ever. Don't miss this chance to learn about product innovations and new capabilities of the October release, including ARIS 10 SR 2. This newsletter previews capability highlights like the completely refreshed ARIS Connect user interface.

The upcoming EU General Data Protection Regulation (GDPR) is still a hot topic. Look for the GDPR article in this newsletter for more information on Software AG's GDPR framework.

We also tell you the five best kept secrets of the Internet of Things (IoT). Read the IoT article to learn more. Want to make your process portal so valuable that it drives business decisions? We tell you how.

Now enjoy reading and learn how ARIS can help you to manage your digital future!

Your ARIS team

**You receive this newsletter because you subscribed to receive ARIS product updates in your ARIS Community account.**

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# Don't miss the 2017 product release: a Software AG virtual conference!

Attend our first-ever virtual conference!

Searching for a direct channel to learn all the latest Software AG product news and announcements? Look no further. This October, Software AG is hosting the [2017 Product Release](#) – a virtual event designed with you in mind.

## 2017 PRODUCT RELEASE: A SOFTWARE AG VIRTUAL CONFERENCE

Our first-EVER virtual conference is an unprecedented opportunity to discover and be wowed by our latest product innovations, hear news about the capabilities you've been waiting for and get a glimpse of future tech—all from the comfort of your own office. Join us along with thousands of your peers as we embark on a two-and-a-half hour inspirational and transformational journey that will spark your imagination. The [2017 Product Release: A Software AG Virtual Conference](#) is an event you **CAN'T MISS!**

### 3 DAYS – 3 TIMES – 3 OPTIONS TO ATTEND

## 2017 PRODUCT UPDATE: A SOFTWARE AG VIRTUAL CONFERENCE

<b>Europe:</b>	Tuesday, Oct. 17 @	10 am CET/Berlin
<b>Americas:</b>	Wednesday, Oct. 18 @	1 pm EST/New York
<b>Asia-Pacific:</b>	Thursday, Oct. 25 @	10 am JST/Tokyo

For your convenience, we've scheduled the event to repeat three times across three days to give you more options for participation. If you are in Paris or London and want to participate during regular business hours, then Tuesday the 17th is the event for you. If you are in New York or Sao Paulo, then Wednesday the 18th is your best option. If you are in Tokyo, Bangalore, Singapore or Sydney, Wednesday the 25th would fit your traditional business day. [View the agenda](#) to plan your participation.

Attend the event that is best suited for you—or hop between sessions during the three days based on your schedule and interests.

[Register now!](#)

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## ARIS 10 Service Release (SR) 2 is coming soon

ARIS 10 SR 2 will be released in the mid-October and brings you many new features to support your digital journey. All products have been improved with method extensions, better usability, enhanced features and technical improvements, as well as new reports and dashboards. You'll also find accelerators for your General Data Protection Regulation (GDPR) compliance projects and extensions for your Internet of Things (IoT) initiatives.

## Highlights:

- Compliance with the **EU GDPR** affects many companies worldwide and is an urgent topic with the deadline of May 2018. The release provides you with new capabilities and an accelerator package for GDPR, including method extensions for processing activities, new reports, questionnaire templates and more.
- **ARIS Connect** gets an additional boost in User Experience (UX) for use by thousands within a company: A fresh and re-designed home view enables you to navigate to the right content or get a quick start to the features you need most based on your role. New model views like a lean or swim lane view support a better and more precise understanding of the processes in ARIS Connect—for example, what tasks you are responsible for. Many companies use ARIS Connect as company-wide enterprise management system, and the new release allows every company to extend the functionality of ARIS Connect by including third-party apps for individual purposes. In addition, ARIS Connect is now integrated tightly with ARIS GRC, so business users can more easily view and access basic governance, risk & compliance tasks via ARIS Connect.
- **ARIS Aware** supports JDBC® as a new data source and provides new import and export features for feeds and dashboards. Enhanced visualization capabilities include multi-dimensions in one chart.
- **ARIS Process Performance Manager (PPM)** provides extended process discovery, including mining process variants. A process variant represents process instances with an identical process execution sequence. This helps to focus process analyses on most frequent variants or to discover the most typical process executions. By using PPM with ARIS Aware, you can check process conformance of as-is vs. to-be processes. In addition, look for improved dashboard integration with ARIS Aware and MashZone NextGen.
- **ARIS for SAP® Solutions** allows the synchronization of process diagrams (for example, EPC or BPMN™) to SAP Solution® Manager 7.2.
- ARIS supports **IoT-driven business transformation** initiatives by including IoT objects in the design of process models. To jump start IoT projects, you can import IoT device definitions from Cumulocity (Software AG's IoT device integration platform) into ARIS.
- **Customer experience management** now allows for modeling personas and visualizing them as an infographic. In addition, with a new emotion object, you can express different experiences for any touchpoint.
- Most improvements are also available as software-as-a-service in **ARIS Cloud** and ARIS GRC Cloud.

Register for our **virtual product release conference** to learn more about the new release. Choose the date of your convenience across three time zones.

For more information, look at the **ARIS 10 features overview** and watch for more details.

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# ARIS accelerators for GDPR

In previous newsletter editions, you learned about new ARIS accelerators for GDPR, the EU General Data Protection Regulation. Read on more details about new capabilities and download the new e-book.

Read [here](#) more details about the ARIS accelerators for GDPR.

Click here for the new GDPR [e-book](#).

Please go to <http://gdpr.softwareag.com/> for more information and watch the recordings of the webinars:

- [GDPR: Creating the right basis now for compliance in 2018 and beyond](#)
- [Real-world challenges with GDPR: Learn how Telia is approaching them](#)
- [GDPR – How ARIS and Alfabet will prepare you for the General Data Protection Regulation](#)

Follow our [blog series](#) on GDPR.

## German only!

- Webinar Oct. 26: „GDPR - Wie Sie mit ARIS Ihre Datenschutz-Grundverordnung sicherstellen“ by Software AG's Consulting Services. Register [here](#).
- Lunch & Learn Oct. 19 at Software AG, Darmstadt: „Werden Sie fit für die neue EU Datenschutz-Grundverordnung (DSGVO).“

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# The five best kept secrets of IoT! Psst!

Are you tired of hearing *what* the Internet of Things is? Want to know the *how* of IoT? Then here you go! To make it easier for you to get up-to-speed on the IoT, we've pulled together the five best kept secrets of successful IoT projects. Follow our series on the ARIS Community.

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## How to make your process portal so valuable it drives business decisions

Visit our [thought leadership portal](#) to see how to make confident and effective business decisions with ease by using Software AG's ARIS 10 as an enterprise management system.

Follow a clear methodical approach and connect the different perspectives, starting from your business processes and ranging from HR and risk & compliance, knowledge, quality and IT to performance and customer experience.

[Download our new white paper here](#). You'll see how to blend process data with operational and strategic KPIs in an intuitive context-sensitive way to drive better business decisions. Examples show how story-telling visualizations help to reach a broader audience with your process content.

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## New ARIS 10 Webinar Series starting soon

Join our new series of live demo webinars emphasizing on digital transformation without compromise. Attend our webinars to get new insights and see how we help you manage your digital future with ARIS 10.

Each live session will focus on a different topic and last about 30 minutes, including a live demonstration from our ARIS experts followed by a Q&A session. You can [register for free](#) for one or several webinars. Every registrant will receive the recording of the webinar.

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## New Prime Service Package “Set Up Process-driven SAP solution”

A process-driven SAP® solution leads to more efficient SAP projects and allows for major improvements on change impact analysis.

The struggle for many companies is how to facilitate a process-driven SAP approach and solution. The new Prime Service Package includes all work packages necessary for the successful setup of a process-driven SAP solution, from preparing the ARIS for SAP® Solutions interface to performing process releases. For more information, visit the [Prime webpage](#).

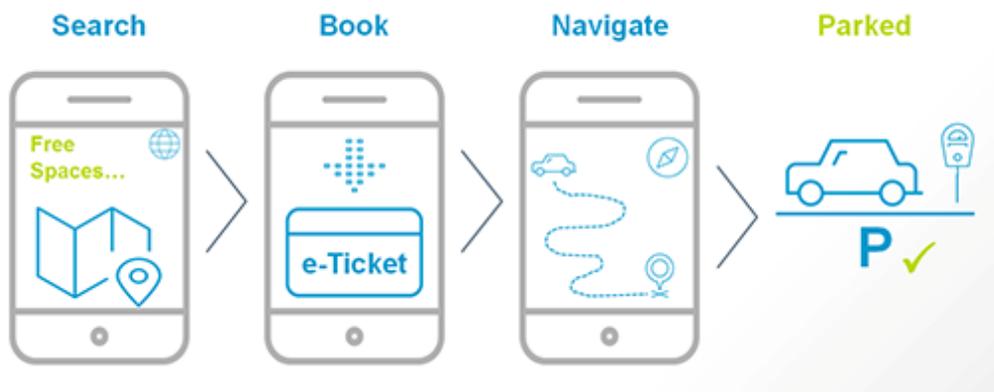
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# IoT in action: Software AG's Consulting Services showcase "Internet of Parking"

Imagine the future of parking: Your smart phone app shows you available parking spaces in the requested area. You select and book one. Your smartphone navigates you to the right place, and payment is processed online.

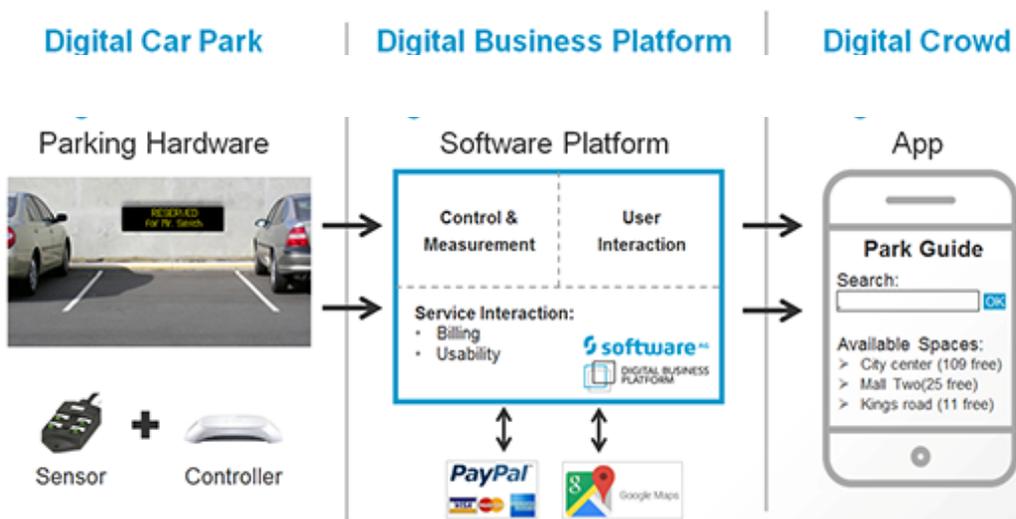
The showcase combines a racing course with remote-controlled cars and parking spaces equipped with sensors to forward the "free/occupied" information to the mobile app. The digital park guide addresses both the end user/car driver and the car park provider.



Using the project methodology Prime, the consulting experts started development with a functional requirement analysis and design via ARIS.

They defined the "outside-in" view with the suitable Customer Journey Maps and captured the Business Model Canvas® diagram. This information summarized all related aspects which are relevant for the new IoT processes and also named the business cases with its value proposition. Using this analysis and requirements capture, the architecture and other logical components were designed using the ARIS methodology to finalize the business needs and write specifications for implementation.

Along with ARIS, the showcase includes other components of the Digital Business Platform: webMethods API Gateway, webMethods API Portal, webMethods Integration Server, Apama, Alfabet Portfolio Management and Cumulocity Device Management.



The Internet of Parking solution was first presented at Innovation Day in Bonn, Germany on Sept. 12. Next stops: Melbourne and Stockholm.

# New ARIS tutorials available

Check out new ARIS tutorials on the IoT, governance, risk & compliance, and process intelligence available on YouTube. Look for tutorials on more topics soon.

Watch our new tutorials and see ARIS in practice:

- [IoT-driven business transformation with ARIS](#) Learn how ARIS helps you build best-of-breed IoT processes, from strategy and implementation to controlling and monitoring the real processes at work.
- [ARIS Governance, Risk & Compliance Management - Part 1](#)  
Learn how to add risks and controls to your business landscape and plan and prepare surveys and audits with ARIS GRC.
- [ARIS Governance, Risk & Compliance Management - Part 2](#)  
Learn how to establish internal controls for compliance requirements, assess and mitigate operational risks, and execute audits and surveys with ARIS Risk & Compliance Manager.
- [ARIS Process Performance Manager](#)  
Learn how to use process mining to discover and analyze real-life processes.

Find more tutorials on different ARIS topics on our [YouTube channel](#).

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## ARIS success stories

Want to learn how other companies benefit from ARIS? Check our success stories!

[Vodafone](#) - Allison Mashkalati, Vodafone's Finance Business Process Lead, talks about the highlights of ARIS Connect, how users "love" ARIS Connect, and her positive experiences with Software AG's customer relations.

[Hainzl](#) - Johannes Hainzl from Process and Organizational Development at Digital Elektronik shares how ARIS helped with the company's digital transformation. He highlights the helpful user interface as well as the extensive methodology available in ARIS.

For [Telefonica](#) the transformation of processes in a digital transformation environment was the key and most important element to transform the company.

[Gerencia de Informática de la Seguridad Social](#) uses ARIS to cope with e-government challenges.

For more success stories, visit our [customers webpage](#).

Can't get enough of ARIS? Check out these [ARIS training videos](#) created by Software AG University Relations.

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## ARIS events—online and in a city near you

Please have a look at our website for a complete list of events to come. We invite you to conferences in a city near you and user group meetings and online webinars.

See our [upcoming events](#).

Check out our new [Digital Business Demos](#) each week for timely webinars on digital transformation.

Watch for our [Innovation Tour](#), coming to a city near you!

Find more information about international user groups [here](#).

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# Follow us on social media

Connect with us on [Twitter](#) and [LinkedIn](#) for the latest product news and info. Get insights, messages and more directly from our leaders—CEO Karl-Heinz Streibich and CCO Eric Duffaut—and see what your colleagues are promoting. Discover contests & giveaways, webinars and events near you.

Join the conversation!

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