ARIS NEWSLETTER

software AG

#5 | MARCH, 2017

Dear ARIS Community member,

Here is the latest edition of the ARIS Newsletter, fully packed with information about the new ARIS 10 and other ARIS-related topics.

This year, ARIS celebrates its 25th birthday! But there's no reason to be nostalgic. ARIS is younger than ever! In fact, ARIS recently received the best ranking in the BARC study on process modeling tools. Come see for yourself what's new with ARIS by visiting our booth at CeBIT at Hall 4, Stand C11 and build a tractor in our Lego® smart factory powered by ARIS.

Now enjoy this newsletter and learn how ARIS can help you to manage your digital future!

Your ARIS team

In this issue

What's new in ARIS 10?

Along with the 25th birthday of ARIS, we're announcing a new major release in the mid-April: ARIS 10

The new version brings you all the tools you need to manage your digital future! We will introduce completely new products as well as new features, modeling conventions, and many technical and usability improvements.

Highlights at a glance:

- ARIS Aware, a new product, will introduce visual analytics, giving fast insights on a dashboard
- Process performance and mining will be a major focus of ARIS Process Performance Manager (PPM), featuring enhanced visualization and well integrated with other ARIS components. Together with ARIS Aware, ARIS PPM is the answer for full process control to process owners
- ARIS Connect will feature extensive UI improvements, numerous personalization features, as well as enhancements around collaboration and reporting. All in all, you'll enjoy more effective staff enablement, a positive experience and better productivity of ALL employees

On the methods side, ARIS 10 brings many new model types and methodologies:

- Supporting IoT design, Decision Model and Notation^{TM}(DMN) as well as the EU General Data Protection Regulation (GDPR), interlinked with business processes
- ARIS for SAP® Solutions offers extended support to SAP Solution Manager 7.2, including test design for best-in-class SAP solutions—clearly a big differentiator for ARIS versus the competition
- Governance, Risk and Compliance (GRC) management now benefits from enhanced reporting and usability features with a complete offering available in the cloud
- The integration of ARIS within Software AG's Digital Business Platform remains a strategic focus, key for successful and integrated business and IT transformation

For more information, please have a look at the ARIS 10 features overview and watch for more details to come. For customers who are "release changers," we will soon provide a document with hints on paths for smooth and secure migration projects.

If you visit CeBIT this year, you can arrange a meeting with us or visit us at the booth. There will be many specials around ARIS 10, ARIS 25th birthday and a great demo showcase, featuring a Lego® tractor factory based on ARIS. Stay tuned!

25 years of ARIS and younger than ever

Hand sketches of processes in the late 80s/early 90s resulted in the first version of ARIS in 1992. Over the past 25 years, ARIS has grown to be the market-leading business process analysis tool, providing much more than only modeling processes.

Happy 25th birthday, ARIS!

ARIS has proven it is the tool of choice for business process analysis and many other use cases that have been developed over the years, always being in step with the times.

But there's no reason to be nostalgic. ARIS is younger than ever! This year we will release ARIS 10 with many highlights and one common goal: to help you manage your digital future!

Read what's news in ARIS 10 in the previous article and get more insight in the newest features and topics, such as ARIS Aware, IoT modeling, ARIS PPM, GDPR and ARIS Connect.
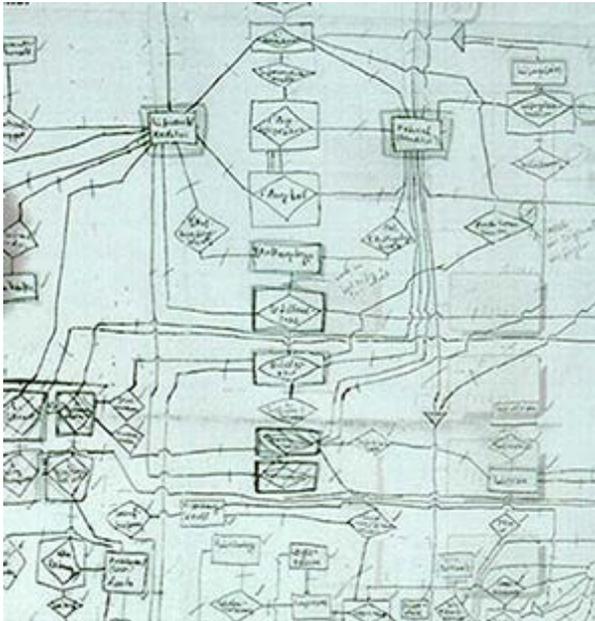
First sketches of a process in the late 80s/early 90s

The journey continues …
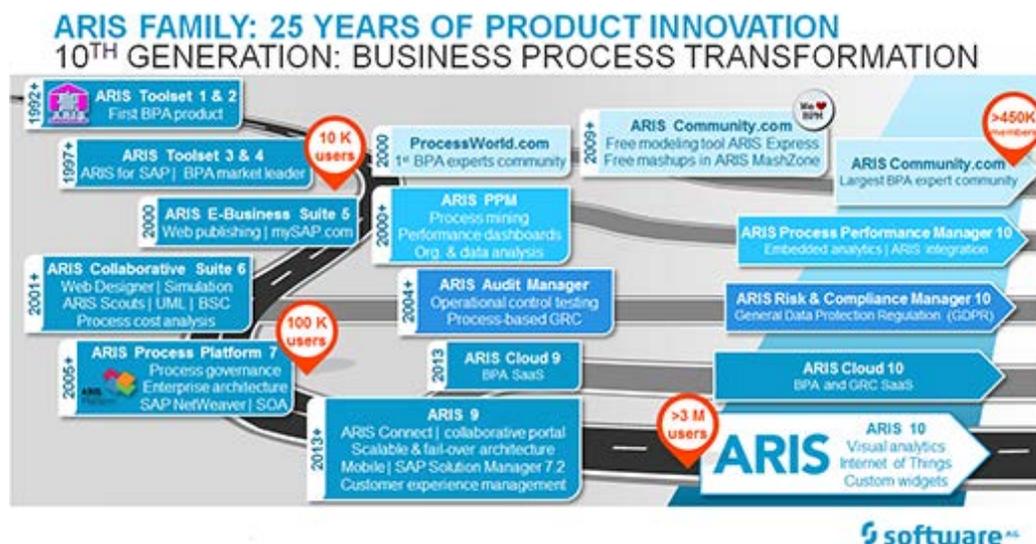
BARC: "Software AG – first class as expected"

In the latest BARC study about process modeling tools, ARIS received the best ranking—a gold seal. BARC says: "All required criteria of application support for model administration, standard notation, sophistication of the methods, collaboration and model analysis could be fulfilled completely by ARIS."

Read more about the BARC evaluation on the BARC web page (German only) and download the comprehensive product description here.

Manage your digital future with ARIS

Brilliant processes are at the heart of every successful business. Processes are your company's greatest asset when well executed. They can make or break your company! ARIS can help you design and optimize the very best processes for your business.

Watch the brand-new ARIS video for more information on ARIS, its main use cases and business value.

The video is available on YouTube

Play it anytime for an overview of what ARIS is all about, what it brings and why it's important.

ARIS: Manage your digital future!

MANAGE YOUR
DIGITAL
FUTURE

For more questions and suggestions, please contact us.

Best-in-class SAP solutions with ARIS

ARIS has helped many SAP-based companies over the past two decades design and optimize their business processes. In fact, it's a great tool for managing your transformation into an SAP-based digital business and a comprehensive solution to integrate your processes with SAP.

There are many ways to learn more about ARIS for SAP Solutions. We have collected them all in a dedicated ARIS community post you shouldn't miss:
http://ariscommunity.com/users/josephe-blondaut/2017-01-17-best-class-sap-solutions-aris

Manage your digital future! Integrate your processes with SAP!

As a side note, please also watch our brand-new tutorial on best-in-class SAP solutions (Link to be provided).

And do not hesitate to get in touch with Julian Krumeich and Josèphe Blondaut for more insights.

Interested in up to $1 billion savings? Take control of your customer interaction!

According to Forrester Research, the revenue impact from a 10 percent improvement in customer experience can translate into more than $1 billion in cost savings. But organizations often plan customer interactions from their own perspectives, rather than from a customer's perspective and miss that great opportunity. Don't make the same mistake! Use ARIS to improve your customer's experience.

Check out our blog post series to learn how to get started on customer experience management and move your organization forward into the world of customer experience:

EU GDPR – Are you prepared?

The EU has stepped up to the plate in protecting its subjects' rights to be in control of personal data. In April 2016, the EU passed the General Data Protection Regulation (GDPR), effective May 25, 2018, to make sure companies and institutions aren't just paying lip service to personal data protection. The GDPR also endeavors to unify and standardize the existing individual country-level data protection policies that vary in their levels of stringency and degrees of enforcement.

Will everything be different under the new data protection law? No. The basic principles remain: The usage of personal data is not allowed unless explicitly permitted by a specific law or if the data subject has given consent for the processing of personal data. The principles of transparency, purpose limitation and data minimization remain basic tenets of the new regulation. However, the GDPR does mandate stronger rights for data subjects, more obligations for data processors, higher fines for infringement and certifications as proof of compliance.

Software AG equips you with the means to quickly set up the knowledge base and process framework you need for achieving compliance by the 2018 deadline by offering everything in one solution: business process analysis, enterprise architecture management, IT portfolio management and planning, and GRC practices.

Enterprises that already use our platform for transformation planning and management benefit from the integration and reuse of existing architecture information. They know the interoperability between process analysis and design, IT planning and management, and GRC disciplines promotes a greater understanding of and efficient information exchange between processes and their supporting IT as well as the inclusion of GRC aspects that apply in operations and transformation planning and management.

Most importantly, the collaboration of all stakeholders ensures a collective understanding of GDPR requirements and compliance activities as well as a complete information base for better compliance for current and future business and IT operations.

For a full-blown GDPR solution, you can benefit from Software AG's business & IT transformation portfolio, consisting of ARIS and Alfabet products. **Watch out for more information about this topic to come in the next weeks.**

ARIS customers can be sure they already have a good solution for GDPR at hand. If you want to know more about how to best use the ARIS capabilities for GDPR compliance, please contact us.

Please also read the white paper, Governance, Risk & Compliance (GRC) in a Digital World.

ARIS PPM: Discover, measure and analyze your digital business

With ARIS 10, Software AG's process mining and analytics tool, ARIS Process Performance Manager (PPM), offers new valuable features to help you discover, measure and analyze your digital business.

ARIS PPM 10 provides new analysis functionalities in the process analytics dashboards, which were released in December. Besides their appealing design, they allow you to interactively filter process paths (e.g., based on the process or transition frequency) in the process flow visualization. In addition, some visual improvements of the process representation will be released in the April version.
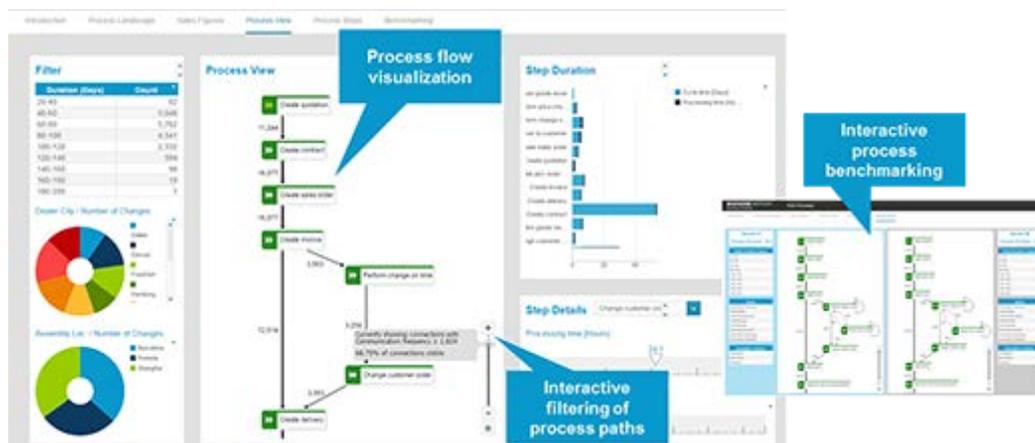
In combination with our new product ARIS Aware, ARIS PPM can fully utilize its analysis functionalities to provide actual measured Key Performance Indicators (KPIs) side-by-side with your documented to-be processes. This helps you compare and benchmark your running processes with designed ones in order to discover hidden bottlenecks with the goal of improving your overall process implementation.
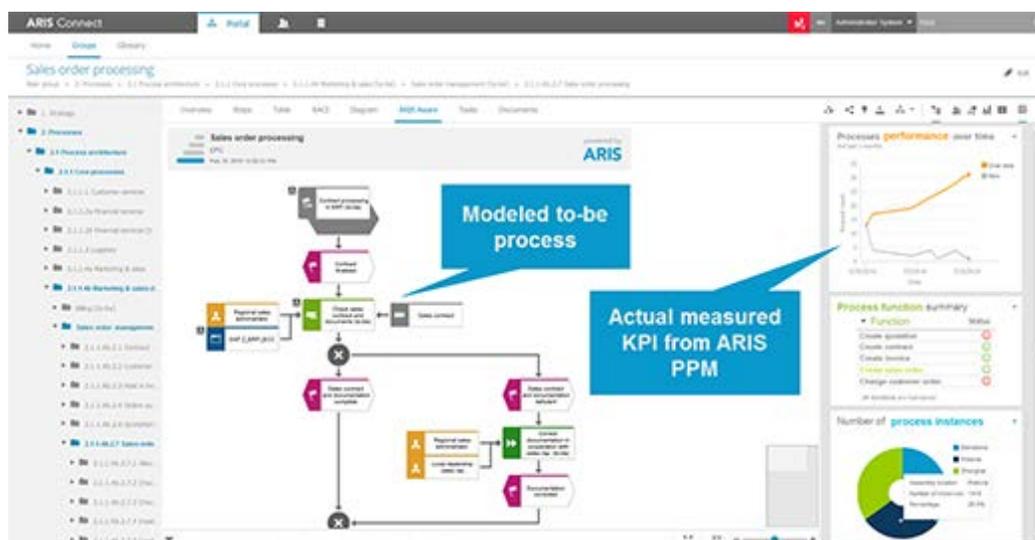
ARIS Aware: Clear insights for better decisions

Our next product release is waiting in the wings. In ARIS 10 to be launched mid-April, we will also introduce ARIS Aware. The new member of the ARIS family helps you drive better decisions based on powerful visualizations of reliable data analytics and improves the transparency of your enterprise.

Read the fact sheet to learn more about ARIS Aware and how it allows you to analyze all business-relevant data and visualize it in an intuitive and appealing way.

News from the cloud

Did you ever wonder if your data is secure in a cloud environment?

If you save your data in the ARIS Cloud, here's some information to help you sleep better at night.

ARIS Cloud Enterprise and ARIS Cloud Advanced are compliant with Service Organization Controls (SOC) Type 2.

This third-party attestation verifies the effectiveness of our security and availability controls to mitigate operational and compliance risks. You can trust that we provide the transparency and trust needed to ensure our services and data are highly secure and available.

The SOC 3 report summarizes our security and availability. Download it here.

For more information and to start a 30-day free trial, please click here.

ARIS BPA & ARIS GRC projects: Increase success with our proven implementation methodology

Prime Business & IT Transformation is the value creation methodology for implementing ARIS Business Process Analysis (BPA), ARIS Governance, Risk and Compliance Management (GRC) and Alfabet Enterprise Architecture (EA) & Portfolio Management. It's stored in ARIS and free for all Software AG customers. Use Prime as your central knowledge management tool and save time through its reusable assets. One standard implementation approach enables you to globally repeat project success and achieve business value faster.

For ARIS BPA, these service packages are available:

- Business Process Analysis Full Scope
- ARIS Cloud Starter Pack
- ARIS Installation & upgrade
- ARIS EA Full Scope
- Setup Process-Driven SAP® Solution

ARIS GRC is covered in one service package, ARIS Governance, Risk and Compliance Full Scope. In addition, Alfabet is covered by:

- Alfabet ITPM/ EAM Full Scope
- Alfabet ITPM/ EAM Installation & Upgrade
- Performance.Ready Portfolio Management

Each individual service package consists of:

- Procedural models (describing the delivery process/project plan)
- Assets (templates, guides, samples, tools & utilities, predefined content)
- Training (video recordings and training material)
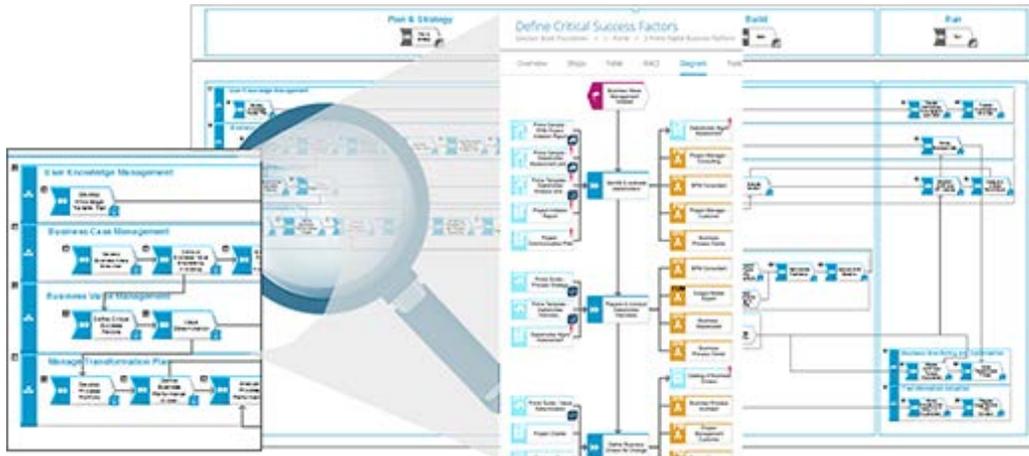
To learn more about Prime and how it helps you make your ARIS projects a success, watch this video

Visit TECHCOMMUNITY website to get free online access to Prime or get in touch with prime@softwareag.com for a free local copy.

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Enrich your ARIS database with best practice content

From 25 years of experience in various industries, Software AG has built up a collection of best practices that fit smoothly to your processes. Performance.Ready can save you time and money by filling "white spaces" in your process landscape. It also can help you to benchmark your as-is processes against the industry standard. In addition, it is ready to use for your process-driven SAP solution.

Jump start your projects with best practice processes and predefined ARIS conventions and methodology. Five hundred detailed processes per industry will save you more than 750 man-days. Performance.Ready offers more than 20 industry and cross-industry packages.

Use ARIS tools to improve the efficiency of your infrastructure. These tools are the result of our vast ARIS insights and experience gained in some of the most demanding real-world projects. You can:

- Generate documentation 50 percent faster
- Analyze processes in minutes
- Sync up with SAP faster

Save thousands of hours documenting your SAP system. Our Performance.Ready Redocumentation service provides you with complete, automatically generated documentation on your SAP system in 10 days.

Want to learn more about Performance.Ready?
Check out the fact sheet or contact us at: consulting-sales@softwareag.com

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Visit us at CeBIT 2017 at Hall 4, Stand C11

This year's CeBIT is special for ARIS. Our product experts are there to show the newest features of the upcoming ARIS 10 release and celebrate the 25th birthday of ARIS. And finally, we will have a Lego® showcase together with the German research center for artificial intelligence (DFKI), where you can see a production process live powered by ARIS.

At our Stand C11 in Hall 4, you can build a tractor in a Lego factory, and see how to intelligently design the whole value chain in ARIS. The showcase built by our partner DFKI, combines 8,925 Lego bricks, 23 sensors, 14 motors and eight controller modules—and our latest release,
ARIS 10, featuring ARIS Aware, IoT and mobile integration. See how to model everything, from customer order to product delivery. Design and connect the IoT infrastructure to the production process. Manage risks, measure the performance and visualize/analyze process KPIs and behavior for quality control. Legos is the medium, and ARIS is the method that makes the entire process as easy as child's play.

We also invite you to come to our booth on Wednesday, March 22, from 11 a.m. to noon for our press roundtable to celebrate the 25th birthday of ARIS. We will have some ARIS experts on stage to share what's made ARIS successful over the past 25 years. Get a sneak preview into the new features of ARIS 10. And of course, there will be a birthday cake!

To celebrate the 25th ARIS birthday and this great showcase, we will raffle LEGO gift cards! Visit us at CeBIT and make a post to enter the contest.

If not already done, visit our CeBIT page, and schedule your meeting now!

Build a tractor in our lego factory

Legos is the medium, and ARIS is the method that makes the entire process as easy as child's play

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New ARIS tutorials available

We are happy to announce that we launched a new series of ARIS tutorials. Three of them are already available on You Tube.

Watch our new tutorials and see ARIS in practice:

- **ARIS Architect and Designer**
  Learn more about our two foundational tools that are the basis for successful business and IT transformation
- **Best-in-class SAP solutions with ARIS**
  Learn how to design, implement and optimize SAP processes faster
- **Customer Experience Management**
  Learn how to gain a successful business with an effective customer experience management powered by ARIS

You can find more tutorials around different ARIS topics on http://www.ariscommunity.com/tutorials

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ARIS success stories

Want to learn how other companies benefit from ARIS? Check our success stories!

- By using ARIS, **Hermes Fulfilment** shortened the time to prepare a summary of performance from one day to 10 minutes and can model processes twice as fast

- The **Zurich Insurance Group** migrates several thousand process models and nearly 400 active users successfully to the latest version of ARIS

- ARIS enables **Diplomat** to realize SAP solution roll out—on time and on budget

- Leading **Coca-Cola** bottler transforms IT and meets complex business challenge with ARIS and Enterprise Architecture Management

- **Essent** sets new global standard by combining risk & process management

- Digital business services are **Kiabi's** agile omni-channel mortar

For more customer success stories, visit our resource center.

Can't get enough of ARIS? Check out these ARIS training videos created by Software AG University Relations.

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ARIS events

Exciting weeks are ahead of us. We are preparing our CeBIT booth with full speed and already plan for Hannover Messe and the International User Group Meeting in Salzburg. But there are also a lot of other events to come. Please have a look at our web page for a complete list.

For **international events** please click here.

See more Software AG **local and online events** here.

Find more information about international user groups here.

The Digital Future Tour 2016 was a full success. That's why we continue with new dates in 2017. For detailed information and dates, please click here.

Save the dates:

April 24-28, 2017 for Hannover Messe in Hanover (Germany)

May 11-12, 2017 International ARIS User Group Meeting in Salzburg (Austria)

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